

On June 15, 2021 at 11 PM the Northern Light Health phone system will be upgraded, requiring a downtime of up to 1 hour.

**Sites affected include:**

- Acadia Hospital
- AR Gould Hospital
- Blue Hill Hospital
- CA Dean Hospital
- Eastern Maine Medical Center
- Home Care and Hospice
- Home Office

Almost all phones at affected sites will be offline.

**Exceptions:** AR Gould switchboard, Eastern Maine Medical Center switchboard and Emergency Department, Transfer Center, and IS Help Desk. These locations will have one phone line working.

Calls to other affected locations, and second callers to locations with exceptions, will result in busy signals during these short outages.

Please see below for the appropriate back up numbers to be used during this time:

<b>MEMBER ORGANIZATION</b>	<b>CONTACT NUMBER</b>
NL Acadia Hospital Switchboard	800-640-1211
NL AR Gould Hospital Switchboard	207-768-4000
NL Blue Hill Hospital Switchboard	207-374-3400
NL CA Dean Hospital Switchboard	207-695-5200
<b>NL Eastern Maine Medical Center (EMMC)</b>	
• Switchboard	207-973-7000
• EMMC ED	207-973-8000
NL Home Care and Hospice	800-757-3326
NL Integrated Transfer Center	207-973-9000
<b>MEDCOMM</b>	
MedComm OneCall	207-951-7249
LifeFlight of Maine	207-951-7220
Northern Light Medical Transport (For Bangor & Presque Isle (Crown)	207-951-7392
North East Mobile Health Services	207-951-7470